

Useful Emergency Contacts

E.g. Emergency Services, Health Organisations, Parish / District / County Councils, Water Company, Gas, Doctors, Highways, Environment Agency, Schools etc.

Service / Name	Telephone Number	Website	Additional Information
Teignbridge District Council	01626 361101	www.teignbridge.gov.uk	They initiate a cascade to all relevant TDC staff. Outside normal office hours calls will be answered by Home Safeguard
David Eaton District Council	01626 215064	www.teignbridge.gov.uk	David.eaton@teignbridge.gov.uk
Devon & Cornwall Constabulary	Emergency Calls 999	www.devon-cornwall.police.uk	Non-emergency Police enquiries 101
Devon & Somerset Fire & Rescue Service	Emergency Calls 999	www.dsfire.gov.uk/	Headquarters Reception 01392 872200
South Western Ambulance Service	Emergency Calls 999	www.swast.nhs.uk	
Central Ambulance Control	General Enquiries (24 hrs) 01392 261500	www.swast.nhs.uk	
HM Coastguard	Emergency Calls 999	www.dft.gov.uk/mca	Coastguard Info line 0870 600 6505
Environment Agency – South West National Customer Contact Centre	(0800 to 1800 Monday to Friday) General enquiries 08708 506506	www.gov.uk/environment-agency	
Floodline – including latest Flood Warning	Information for Public (24 hrs) 08459881188	www.gov.uk/check-if-youre-at-risk-of-flooding	
NHS 111	111	http://www.nhs.uk/	

Met Office	0370900 100	www.metoffice.gov.uk	
Gas All Gas	0800 111 999	www.britishgas.co.uk	
Electricity Power cuts	0800 365 900	www.westernpower.co.uk	
South West Water Leaks non household	0800 230 0561	www.southwestwater.co.uk	
Radio Stations BBC Radio Devon	Plymouth Reception 01752 260323 Newsroom 01752234511 Travel Desk 0845 3002829	www.bbc.co.uk/radiodevon	
Heart FM Exeter		www.heart.co.uk/exeter	97 & 103 FM
Radio Exe	01392 829173	www.radioexe.co.uk studio@radioexe.co.uk Text 81400 - start with X	107.3 FM
The Breeze	Switchboard 01803 321055 Studio 01803 314545	http://www.thebreeze.com/southdevon/	105.5 FM
DCC Highways (HOCC)	Public number 01392 383329	www.highways.gov.uk	

Householders Self Help

The following Householder Emergency Plan can be copied and distributed to residents in your community.



Household Emergency Plan

Emergencies can affect the County with little or no notice. Being prepared can help reduce the effects on your families' lives, reduce the need for help from others and enable you to support the vulnerable in your community.

Disruption to essential services such as water and electricity, to regional and national travel and telecoms are all ways an emergency can affect our busy everyday lives.

Complete the following sections and keep the plan in a safe place that all members of your household can easily access:

If you are not involved in an incident but are close by or believe you may be in danger, in most cases the advice is:

GO IN, STAY IN, TUNE IN.

Station	Frequency	Website
BBC Radio Devon	94.8, 95.8, 96, 103.4, 104.3 FM	www.bbc.co.uk/devon
Heart FM	97 – 103 FM	www.heart.co.uk/exeter
Radio Exe	107.3 FM	www.radioexe.co.uk

INFORM THE REST OF YOUR FAMILY / HOUSEMATES

Household Contact Details		
Name	Mobile	Work

If you are evacuated is there somewhere you can go? Friends or Family?

If you can't contact each other, where should you meet / or who should you leave a message with?

Who will be responsible for picking the children up from school? (If applicable)

HERE ARE SOME KEY CONTACT NUMBERS

Emergency Telephone Numbers			
Emergency Services	999	Doctor	
NHS Direct	111	School	
Local Police Station		Home Insurance	
Local Authority -TDC	Office Hours 01626 361101		

How do you turn off the following? Who is responsible?	
Electricity	
Gas	
Water	

Create an Emergency Box

Be prepared. Creating an emergency box will help you locate essential items quickly in an emergency.

Some suggested items are:	
Torch and spare batteries	Toiletries
Battery powered radio and spare batteries	List of useful contact numbers
Candles / Matches	A copy of this plan
First Aid Kit	

In case you are unable to leave the house, you should have:	
Bottled Water	Ready to eat food (tinned)
Bottle / Tin Opener	
In case you are stuck in your car, you should have:	
Bottled Water	Blankets
Torch and spare batteries	

If you are in a position where you are able to offer help to your community, start by checking that your neighbours are all right.

Name	Address	Home Telephone	Mobile

Useful Websites	
Devon County Council	www.devon.gov.uk and search Emergency Planning
Environment Agency	www.gov.uk/environment-agency http://www.environment-agency.gov.uk/
BBC Devon	www.bbc.co.uk/devon

National Flood Forum

www.nationalfloodforum.org.uk