



EXMINSTER COMMUNITY PLAN

ANNUAL PROGRESS REPORT

MARCH 2014

Exminster Community Plan Steering Group

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INTRODUCTION

The Exminster Community Plan project was commissioned by the Parish Council in May 2011. With advice from the Community Council of Devon and with the help of volunteers drawn from the community, the Council carried out a survey of all households in the village in February/March 2012 and after detailed analysis of the data returned, the Community Plan was published in November 2012. This is available to read or download from the Parish Council's website www.exminster.org.uk.

The Plan contains a list of actions intended to improve life in the village for residents. Some of these are related to the provision of infrastructure and are best able to be tackled by the Parish Council through its ongoing Neighbourhood Plan project, which will give legal status to a village development framework if approved by a poll of residents later in 2014. Other actions are more suited to being tasked by residents themselves and are being led by an independent Steering Group consisting of volunteer residents, accompanied by representatives of the Parish and District Councils.

The Steering Group was launched in January 2013, with a constitution and membership approved by the Parish Council. It now has its own public liability insurance and bank account and was granted an initial sum of £1,000 from the Parish Council, needing to raise any additional funds by its own initiative. On average, it has met every two months and, in keeping with the 5 year life of the Community Plan, it will be dissolved no later than November 2017.

The Steering Group members are:-

Caroline Aird (Chair of the Parish Council)

Eleanor Bridgeman

Judith Brothers

Terry Channell

Cllr. Alan Connett (County Councillor)

Cllr. John Goodey (District Councillor)

Keith Laslett (Treasurer)

David Nappin (Secretary)

John Tucker

Josie Walledge.

The Steering Group has been tasked with reporting to the community on progress with the actions in the Community Plan. So far, it has reported on individual ones through the local 'Scene' magazine, the 'Exminster.net' website and occasional advertisements throughout the village. However, this more formal report to the Annual Parish Meeting in March is an opportunity to review the overall project with content from both Parish Council, Steering Group and Councillors.

The tables that follow replicate the format of the actions listed in the Community Plan, including the original headings.

HOUSING AND INFRASTRUCTURE	
HIF01	<p><i>Issue:</i> The majority of residents do not want further housing development in the village and this should be reflected in any future planning decisions.</p> <p><i>How this might be dealt with:</i> By the production of a Neighbourhood Development Plan.</p> <p><i>Partners:</i> Parish Council, Teignbridge District Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>Exminster Parish Council is part way through the production of the Neighbourhood Development Plan. The NDP (if adopted) will help to preserve settlement limits.</p>
HIF02	<p><i>Issue:</i> To maintain an undeveloped buffer zone between Exeter and Exminster.</p> <p><i>How this might be dealt with:</i> To be reviewed as part of the Neighbourhood Development Plan.</p> <p><i>Partners:</i> Parish Council, Teignbridge District Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>Exminster Parish Council is part way through the production of the Neighbourhood Development Plan. The NDP (if adopted) will help to preserve settlement limits.</p>

HIF03	<p><i>Issue:</i> There appears to be an unmet demand for “affordable” housing in the village, particularly among younger age groups.</p> <p><i>How this might be dealt with:</i> By re-assessing the availability of affordable housing in the light of the Milbury Reach development, as part of the Neighbourhood Development Plan.</p> <p><i>Partners:</i> Parish Council, Teignbridge District Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>Since the Community Plan was published, the development at Milbury Reach has commenced. There is provision for 104 affordable homes at Milbury Reach and people with a local connection must be given priority. There will also be a proportion of affordable homes at the South West of Exeter (Matford) development.</p>
HIF04	<p><i>Issue:</i> Newer residents of Exminster feel part of Exeter rather than Teignbridge.</p> <p><i>How this might be dealt with:</i> (a) Teignbridge and Exeter information could be added to the Parish Council website, Exminster.net and noticeboards in Coffee on the Corner, GP Surgery, Post Office. (b) By informing local facilities of the residents’ response.</p> <p><i>Partners:</i> Parish Council, Teignbridge District Council, Local Service Providers, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person - Eleanor Bridgman).</p> <p><i>Priority:</i> Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>There is no restriction on posting information about events in Exeter or elsewhere on the noticeboard at the Victory Hall or on telegraph poles throughout the village. However, the noticeboard is generally full and the Steering Group feels that there may a case for putting more community notice boards elsewhere - for instance near Devington Park, Milbury Reach or the Royal Oak – providing that funding and the necessary permissions can be obtained.</p> <p>The Parish Council website is only used for Council related business, but the Exminster.net website is available for all residents to upload information about events in and around the village.</p>

HIF05	<p><i>Issue:</i> Funding required for infrastructure and leisure facilities.</p> <p><i>How this might be dealt with:</i> (a) By considering options and possibilities as part of the work on the Neighbourhood Development Plan. (b) By investigating and formulating a plan to obtain funding for those projects identified by the Community Plan which will be taken forward. (c) By joint working with Parish organisations and funding providers.</p> <p><i>Partners:</i> Parish Council, Teignbridge District Council, Devon County Council, other funding and grant making bodies, private benefactors.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>a) Exminster Parish Council is part way through the production of the Neighbourhood Development Plan. The Plan includes the provision of a Sports Centre.</p> <p>b) Feasibility studies have been completed and are being considered at the April 2014 Parish Council meeting.</p> <p>c) Action on this will follow.</p>
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ROADS AND PARKING

RP01	<p><i>Issue:</i> The lack of parking in the village centre with easy, level access to shops and facilities.</p> <p><i>How this might be dealt with:</i> There are limited opportunities for additional parking provision in the village centre as it is currently configured. The Parish Council, through its Neighbourhood Development Plan, could examine future possibilities in the context of a wider review of the issues affecting the village centre.</p> <p><i>Partners:</i> Parish Council, Devon County Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>As part of its work on the Neighbourhood Development Plan, Exminster Parish Council commissioned a Parking Survey in July 2013. The results of this are available on the Parish Council website.</p> <p>The survey found that whilst the centre of the village is undoubtedly busy, there are very few occasions when there is no parking at all. In response to the survey, the Parish Council entered into discussions with Teignbridge District Council regarding parking restrictions. This discussion has stalled since Teignbridge wish to sell the car park.</p>
RP02	<p><i>Issue:</i> Non-enforcement of existing parking measures / inconsiderate and dangerous parking.</p> <p><i>How this might be dealt with:</i> Increased presence of a Civil Enforcement Officer in the village in order to raise public awareness that parking is being monitored and offenders dealt with.</p> <p><i>Partners:</i> Teignbridge District Council, Devon County Council, Devon and Cornwall Police, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – Judith Brothers).</p> <p><i>Priority:</i> Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>No action yet taken.</p>

<p>RP03</p>	<p><i>Issue:</i> There is traffic congestion in the village centre.</p> <p><i>How this might be dealt with:</i> (a). By promoting the planned cycle/footpath from Milbury Reach through the Stowey car park. (b). By examining the possibility of improved cycle parking in the village centre. (c). The Neighbourhood Development Plan should examine a range of future possibilities in the context of a wider review of the issues affecting the village centre.</p> <p><i>Partners:</i> Parish Council, Teignbridge District Council, Steering Group, Exminster Community Primary School, Westbank Practice, Westbank Centre, local businesses.</p> <p><i>Champion:</i> Parish Council:</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>a) Exminster Parish Council has put pressure on Devon County Council, Teignbridge District Council, Bloor Homes and Enterprise Inns (owners of the Stowey Arms) regarding delivery of this cycle/footpath.</p> <p>No other news at this time.</p>
<p>RP04</p>	<p><i>Issue:</i> There is traffic congestion in the village centre.</p> <p><i>How this might be dealt with:</i> (a) The Steering Group could encourage residents who are able to walk or cycle rather than use their cars. (b) Discussion with Royal Mail regarding an extra post box in the vicinity of Devington Park. <i>(This was an issue raised by one respondent under this section of the questionnaire) .</i></p> <p><i>Partners:</i> None.</p> <p><i>Champion:</i> Steering Group (lead persons – (a) Eleanor Bridgman, (b) John Tucker).</p> <p><i>Priority:</i> Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>(a) <u>Walking and Cycling</u> Eleanor Bridgman has spoken to the Head of Governors at the Primary School about reintroducing a “walking bus” and the school has just (February 2014) issued its annual transport survey to poll parents</p>

about this. She believes the challenge is finding available parents to “run” the bus.

Eleanor is also contacting the Parish Council and County Highways about the current construction work on Bridge Road. As Sannerville Way becomes very congested in the mornings (it is currently taking 20 minutes to get from the Swans Nest roundabout to the other end of the village), she has seen drivers going through the village to get round the delay, increasing traffic in the village. There was also an accident recently outside the Primary School at this time of day, so she wants to find out the completion date for the roadworks and also understand how much traffic at the main village junction has increased and whether there’s a need to put in place some traffic management system to protect the village.

(b) The Post Box

John Tucker has written to Royal Mail, which has agreed in principle to provide a post box in Reddaway Drive near its junction with Miller Way early in 2014. So far, no precise date has been given.

CHILDCARE AND SCHOOLS

CS01	<p><i>Issue:</i> The present pre-school facility is inadequate for the demands placed upon it.</p> <p><i>How this might be dealt with:</i> The pre-school will work with the Parish Council and others to define and plan for a dedicated building for the Parish. The Neighbourhood Development Plan working party to consider options and proposals.</p> <p><i>Partners:</i> Parish Council, Exminster Pre-School, Deepway Centre Trust.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>Discussions are currently taking place between the Pre-School (a registered Charity) and the Royal Devon and Exeter Hospital to see whether a partnership could bring a badly needed Nursery to Exminster village. If viable this project will be progressed as a Community Plan project.</p>
CS02	<p><i>Issue:</i> Parish support for Exminster Community primary School to remain a central part of the village.</p> <p><i>How this might be dealt with:</i> Exminster Community Primary School will liaise with the Parish Council and Devon County Council to ensure that current and future demand for school places is met in the short term through expansion of the existing school site and in the longer term by identifying a suitable site for a replacement school within the village. The Neighbourhood Development Plan working party to consider options and proposals.</p> <p><i>Partners:</i> Parish Council, Exminster Community Primary School, Devon County Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>Exminster Parish Council is part way through the production of the Neighbourhood Development Plan.</p>

LEISURE ACTIVITIES

LA01	<p><i>Issue:</i> Provision of a range of enhanced and/or additional indoor and outdoor sports facilities, including a swimming pool, purpose-built sports centre, tennis courts and bowling green.</p> <p><i>How this might be dealt with:</i> A working party to be established comprising volunteers from the community, local providers and the Parish Council to look at the options, draw up a statement of requirements, consider financial implications, develop a business plan and look at funding opportunities. The Parish Council to consider results as part of its deliberations for the Neighbourhood Development Plan.</p> <p><i>Partners:</i> Parish Council, Westbank Centre, St. Martin’s Football Club, Teignbridge District Council, Exminster Community Primary School, Victory Hall Trust, Deepway Centre Trust.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>Exminster Parish Council is part way through the production of the Neighbourhood Development Plan; the wish for a swimming pool was researched and discarded on grounds of cost. As mentioned above, a Sports Centre forms part of the emerging Plan.</p> <p>Other facilities have been researched and feasibility studies will come to the April 2014 Parish Council meeting.</p>
LA02	<p><i>Issue:</i> There is significant demand for community workshops, rehearsal space, film clubs etc.</p> <p><i>How this might be dealt with:</i> The Steering Group to set up a working party to look at how existing space can be optimised.</p> <p><i>Partners:</i> Steering Group, St. Martin’s Church, Methodist Church, Westbank Centre, Victory Hall Trust, Deepway Centre Trust.</p> <p><i>Champion:</i> Steering Group (lead person – Judith Brothers).</p> <p><i>Priority:</i> Medium.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action taken:</i></p>

	<p>Judith Brothers has visited all the premises in the village with rooms for rent and compiled a list of descriptions and booking arrangements. With the permission of the proprietors, the list was published in the Scene magazine in November 2013 and placed on the Exminster.net website. It is intended to review and update the list annually.</p>
LA03	<p><i>Issue:</i> Provision of further allotments.</p> <p><i>How this might be dealt with:</i> The Parish Council to consider whether there are further areas which could be allocated for allotments (e.g. Crockwells Meadow), in the context of the work on the Neighbourhood Development Plan.</p> <p><i>Partners:</i> Parish Council, Allotment Society.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>The Parish Council considered the possibility of Crockwells Meadow, but lack of car parking is a limiting factor on the site. Other potential sites will be explored.</p>
LA04	<p><i>Issue:</i> Encourage and/or provide signage for village facilities.</p> <p><i>How this might be dealt with:</i> The Steering Group to encourage providers of village facilities to consider improved signage to Westbank Centre, Deepway Centre, RSPB Exe Estuary Reserve, Exe Estuary Trail, St. Martin's Football Club, Crockwells Meadow, Public Toilet and The Wilderness.</p> <p><i>Partners:</i> Parish Council, Devon County Council, Westbank Centre, St. Martin's Football Club, Deepway Centre Trust, RSPB.</p> <p><i>Champion:</i> Steering Group.</p> <p><i>Priority:</i> Low.</p> <hr/> <p><i>Action Taken:</i></p> <p>Members of the Steering Group felt that providing a number of signs pointing to individual facilities would not only look untidy, but would probably not be permitted by the highway authority. Instead, they felt that it would be better to install a village map highlighting those facilities in a display panel on the Main Road near the Victory Hall and Dryfield car park, similar to the information panels installed around the Exe Estuary Trail. The cost of this could potentially be subsidised by the owners of the facilities in return for advertisements around the perimeter of the map.</p>

	<p>Action on this has not yet started.</p>
LA05	<p><i>Issue:</i> Provide additional age related child and youth facilities, including skate park.</p> <p><i>How this might be dealt with:</i> A wider range of equipment could be considered for Deepway Green and Gissons, with a clear division of play and activity facilities by age.</p> <p><i>Partners:</i> Parish Council, Teignbridge District Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>A feasibility study has been completed and is being considered at the April 2014 Parish Council meeting.</p>
LA06	<p><i>Issue:</i> Provision of more facilities for young people are needed during the week, including a dedicated youth meeting place.</p> <p><i>How this might be dealt with:</i> Exminster Youth Club and uniformed groups could collaborate to explore (a) the demand and (b) the possible solutions.</p> <p><i>Partners:</i> Exminster Youth Club, Guides, Scouts, Steering Group.</p> <p><i>Champion:</i> Steering Group (subsequently taken over by the Parish Council).</p> <p><i>Priority:</i> Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>No progress yet on this action.</p>

LA07	<p><i>Issue:</i> Some residents are keen to see more wild flower and tree planting in open spaces.</p> <p><i>How this might be dealt with:</i> The Steering Group to explore opportunities for improving green spaces with established groups and with individuals.</p> <p><i>Partners:</i> Steering Group, Community.</p> <p><i>Champion:</i> Steering Group (lead person – John Tucker).</p> <p><i>Priority:</i> Low.</p> <hr/> <p><i>Action Taken:</i></p> <p>Having advertised in the Scene magazine without much response, John Tucker arranged a public meeting in the Methodist Church Hall on March 11th 2014. About 20 people attended this and a number of possible initiatives were discussed, after which several residents volunteered to join a working party to take the project forward. They will be looking into the possibility of reinstating a hedge at Crockwells Meadow, establishing a trial area of wild flowers on a grass verge in the village and creating a community orchard.</p>
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SHOPS

SH01	<p><i>Issue:</i> The provision of an additional range of goods and shops, including a community shop, to serve the growing population.</p> <p><i>How this might be dealt with:</i> The Parish Council will consider suitable zones for shops in its Neighbourhood Development Plan, with preferences for the types of shops suggested in the survey returns.</p> <p><i>Partners:</i> Existing shops, Parish Council, Teignbridge District Council, Coffee on the Corner (a Community Interest Company), Steering Group.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>This work is with Teignbridge District Council – Plan Teignbridge / South West of Exeter Masterplan.</p>
SH02	<p><i>Issue:</i> The provision of an additional range of goods and shops, including a community shop, to serve the growing population.</p> <p><i>How this might be dealt with:</i> Teignbridge District Council and the Parish Council should respond positively to planning applications by prospective shop owners in the light of the types of shop and locations suggested by the survey returns.</p> <p><i>Partners:</i> Parish Council, Teignbridge District Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>No such planning applications have been received in the last 12 months.</p>

SH03	<p><i>Issue:</i> The provision of an additional range of goods and shops, including a community shop, to serve the growing population.</p> <p><i>How this might be dealt with:</i> The list of additional goods and services highlighted in the survey could be circulated to existing shops, to test commercial interest in expansion.</p> <p><i>Partners:</i> Existing shops, Parish Council.</p> <p><i>Champion:</i> Steering Group (lead person – Eleanor Bridgman).</p> <p><i>Priority:</i> Medium.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>Eleanor has contacted the Exminster Market and the Deli Plate and is trying to find contacts for the fruit and veg local food van which visits part of the village twice a week. No answers as yet, but she is now picking up these actions.</p>
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COMMUNITY SERVICES – PARISH COUNCIL

COM01	<p><i>Issue:</i> Monitoring and implementation of the Community Plan Action Plan.</p> <p><i>How this might be dealt with:</i> Set up a Steering Group and seek volunteers from the Community.</p> <p><i>Partners:</i> Parish Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>An independent Community Plan Steering Group was established in January 2013, consisting of three representatives of the Parish, District and County Councils and seven residents of the village. Our constitution allows up to 15 members and we have repeatedly tried to encourage more residents to join the Group, but so far without success.</p> <p>The Steering Group is responsible for ‘championing’ those actions assigned to it in the Community Plan, the remaining actions being the responsibility of the Parish Council or the District Councillors.</p>
COM02	<p><i>Issue:</i> Monitoring implementation of the Community Plan Action Plan.</p> <p><i>How this might be dealt with:</i> Provide regular updates to the Community on progress.</p> <p><i>Partners:</i> Steering Group.</p> <p><i>Champion:</i> Steering Group.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p> <p>Progress reports on individual actions have been published from time to time in the Scene magazine and on the Exminster.net website.</p> <p>A full report on progress to date, including all the actions championed by the Parish Council, Steering Group and Exminster councillors, will be presented to the Annual Parish Meeting in March of each year, with copies available to anyone interested from the Parish Council website and Exminster.net. A paper copy will also be available to view at Coffee on the Corner.</p>

COM03	<p><i>Issue:</i> Some residents do not understand the role of the Parish Council or its influence and feel the Parish Council does not communicate effectively.</p> <p><i>How this might be dealt with:</i> The Parish Council should review the way it communicates with residents of Exminster, including the possible use of a website, regular newsletters and making meetings as accessible as possible.</p> <p><i>Partners:</i> Parish Council, Community.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>The Parish Council has provided a new larger notice board outside the Victory Hall; its website was launched in August 2012 and is kept up to date, as is the Facebook page as volunteer time permits.</p> <p>The Council continues to send copy to the Scene magazine and also contributes to the Express and Echo community news section.</p> <p>Most Council meetings now take place in the main room of the Victory Hall.</p>
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COMMUNITY SERVICES - POLICING

COM04	<p><i>Issue:</i> Reduce anti-social behaviour, notably at Deepway Lane.</p> <p><i>How this might be dealt with:</i> An increased police presence at key times in the village would be very welcome. The role of Neighbourhood Police and how to deal with anti-social behaviour could be dealt with in a series of 'drop in' sessions in a central location.</p> <p><i>Partners:</i> Police Authority / Neighbourhood Police, Parish Council, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – Judith Brothers).</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>Judith Brothers has met with Community Police Managers and shared information about ongoing problems. She has been advised that in the current economic climate it is not possible for the police to provide a frequent presence. However, she has been assured that all reports to the Police will be responded to.</p>
COM05	<p><i>Issue:</i> Speeding traffic through the village is an on-going concern.</p> <p><i>How this might be dealt with:</i> Consistent enforcement of existing measures and speed limits is key to successful reduction of speeding . (There is a general feeling that additional traffic calming measures are not the way forward).</p> <p><i>Partners:</i> Police Authority, Parish Council, Steering Group, Devon County Council.</p> <p><i>Champion:</i> Steering Group (lead person – Judith Brothers).</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>A traffic census has been undertaken by the Community Police. See local website for analysis.</p>

COM06	<p><i>Issue:</i> Improve Neighbourhood Watch scheme awareness.</p> <p><i>How this might be dealt with:</i> Work with the existing Neighbourhood Watch Co-ordinator to discuss how they could be expanded and promoted..</p> <p><i>Partners:</i> Neighbourhood Watch Co-ordinator, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – Judith Brothers).</p> <p><i>Priority:</i> Low.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>Judith met the Devon and Cornwall Community Watch Association in January 2014 and contacted all the current co-ordinators in the village to find out if they are still actively involved.</p> <p>She has advertised in the March 2014 Scene magazine for more co-ordinators and put up posters around the village, with a view to setting up an Open Evening on June 5th with Teignbridge Neighbourhood Watch Association, the Community Police Manager, Sergeant and Inspector in attendance.</p> <p>Judith is currently exploring funding for more Neighbourhood Watch signs.</p>
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COMMUNITY SERVICES - HEALTH

COM07	<p><i>Issue:</i> Quicker access to medical care at the Limes Surgery (preferably without getting referred to the Starcross Surgery) or other access to medical advice. More flexible opening hours, including evenings and weekends.</p> <p><i>How this might be dealt with:</i> Steering Group to discuss survey results with the Practice Manager with a view to achieving a better booking system and more flexible opening hours.</p> <p><i>Partners:</i> Westbank Practice, patient Participation Group, Steering Group..</p> <p><i>Champion:</i> Steering Group (lead person – Terry Channell).</p> <p><i>Priority:</i> High.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>Terry met the Practice Manager in July 2013. The Practice is aware of the issues raised by the Community Plan survey through their own consultations with patients. Some action has been taken – e.g. the provision of leaflets showing surgery opening times - and there is an expectation that patients have to change their habits (i.e. see a nurse practitioner rather than a doctor or visit Starcross surgery as a matter of course).</p> <p>The Practice is under great strain with the re-organisation of the NHS and the loss of services to private companies. There are no resources to take further steps in response to the survey, ensuring access to Exminster based services, extending the range of services or placing a list of services and opening times in the Scene magazine.</p> <p>No further action was considered appropriate from the Steering Group; the Parish Council will be discussing the response of the Practice in terms of services and resources to the increase in population due to the Milbury Reach development.</p>
COM08	<p><i>Issue:</i> Provision of additional medical services, such as physiotherapy, healthy eating, weight management, chiropody, walk-in centre for treatment of minor ailments.</p> <p><i>How this might be dealt with:</i> Steering Group to discuss survey results with the Practice Manager. Negotiation with service providers</p> <p><i>Partners:</i> Westbank Practice, Patient Participation Group, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – Terry Channell).</p>

	<p><i>Priority:</i> Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>See the action taken in the previous section.</p>
COM09	<p><i>Issue:</i> Increased use of the local dental practice could help to secure its future in the village.</p> <p><i>How this might be dealt with:</i> Steering Group to discuss survey results with the Practice Manager. More information about services available and longer opening hours.</p> <p><i>Partners:</i> The Clocktower Dental Practice, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – Terry Channell)</p> <p><i>Priority:</i> Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>Terry has had several telephone discussions with the Group Co-ordinator of the DEN Dental Group. As a result, adverts have been placed in the Scene magazine promoting the dental surgery in the village and large notices have been placed in the surgery windows emphasising that they provide NHS dentistry. In response to patient feedback, they have employed a new dentist and are considering a second hygienist; in addition, they have instituted a new patient satisfaction system (including emailing patients after each visit) and will use the feedback to assess the need for different opening times (e.g. evenings).</p> <p>As a result, the surgery was recruiting 10-12 new patients a week towards the end of 2013. The DEN Dental Group is considering more promotional activity in the Spring of 2014, believing that these will help to secure the future of the dental surgery in the village.</p>

COMMUNITY SERVICES - BUS SERVICES

COM10	<p><i>Issue:</i> Lack of disabled access from bus stop opposite the Victory Hall.</p> <p><i>How this might be dealt with:</i> Discussions with Stagecoach and Devon County Council.</p> <p><i>Partners:</i> Stagecoach, Devon County Council, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – David Nappin).</p> <p><i>Priority:</i> Medium.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>A dropped kerb adjacent to this stop was installed by Devon County Council in December 2013, following intervention by our County Councillor.</p>
COM11	<p><i>Issue:</i> Request for new bus stop at Exminster Hill.</p> <p><i>How this might be dealt with:</i> Discussions with Stagecoach and Devon County Council.</p> <p><i>Partners:</i> Stagecoach, Devon County Council, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – David Nappin).</p> <p><i>Priority:</i> Low.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>David Nappin passed this request to Stagecoach, who consulted Devon County Council about the suitability of the location. Despite a subsequent reminder, the consultation has not yet been responded to. He will continue to press for a response.</p>
COM12	<p><i>Issue:</i> Late running and missing buses.</p> <p><i>How this might be dealt with:</i> Discussions with Stagecoach and Devon County Council.</p> <p><i>Partners:</i></p>

	<p>Stagecoach, Devon County Council, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – David Nappin).</p> <p><i>Priority:</i> Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>Since the introduction of the B service (supported financially by the Milbury Reach developers) and its subsequent extension to Dawlish Warren, together with the re-routing of the no. 2 service away from Dawlish Warren, the reliability of the bus service in Exminster has improved significantly. No action is currently proposed.</p>
COM13	<p><i>Issue:</i> Availability of family tickets to reduce costs.</p> <p><i>How this might be dealt with:</i> Discussions with Stagecoach and Devon County Council.</p> <p><i>Partners:</i> Stagecoach, Devon County Council, Steering Group.</p> <p><i>Champion:</i> Steering Group (lead person – David Nappin).</p> <p><i>Priority:</i> Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>Stagecoach has introduced reduced fares for children travelling with adults during weekends and holidays.</p>
COM14	<p><i>Issue:</i> Integration of new bus route for Milbury Reach with buses 2 and 10.</p> <p><i>How this might be dealt with:</i> Discussions with Stagecoach and Devon County Council.</p> <p><i>Partners:</i> Teignbridge District Councillors, County Councillor, Landowners and service providers as appropriate.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> High.</p> <hr/> <p><i>Action Taken:</i></p>

The village of Exminster is well served by the services B and 2. The Parish Council continues to have a watching brief on this issue.

COMMUNITY SERVICES – RAIL SERVICES

COM15

Issue:

Provision of a railway halt for Exminster.

How this might be dealt with:

Councillors could assess interest in forming a working party to poll the village in detail and, using that information, determine what provision can economically be provided.

Partners:

Teignbridge Councillors, County Councillor, landowners and service providers as appropriate.

Champion:

Steering Group (subsequently this matter was taken over by the Parish Council).

Priority:

Low.

Action Taken:

This aspiration is contained within Plan Teignbridge.

LOCAL ENVIRONMENT - RENEWABLE ENERGY

COM16

Issue:

Support the implementation of more renewable energy.

How this might be dealt with:

Steering Group to assess interest in setting up a community working party to investigate renewable energy opportunities.

Partners:

Steering Group, Community.

Champion:

Steering Group (lead person – David Nappin).

Priority:

Medium.

Action Taken:

David Nappin advertised in the Scene magazine and throughout the village, asking for interest and arranged an initial meeting in the Methodist Church Hall on October 15th 2013. Unfortunately, only three residents attended. Nevertheless, two powerpoint presentations were given on the theme of energy reduction and a useful discussion took place over cups of tea. The Home Energy Officer from Teignbridge Council had been invited to attend to help with the presentation, together with an active member of Transition Exeter. The former was unable to attend because of ill health, but has since offered her help to answer any queries over grants to residents for insulation and boiler replacement schemes.

Subsequently, Nigel Skudder of Exeter Solar Ltd, based in Exminster, gave a demonstration of solar panel installations at the Victory Hall on November 6th 2013, which was attended by around a dozen residents.

LOCAL ENVIRONMENT - BINS

COM17	<p><i>Issue:</i> A “Keep Exminster Tidy” campaign..</p> <p><i>How this might be dealt with:</i> By a publicity campaign in the Scene, Exminster.net, notice boards and any other suitable means arising from discussions.</p> <p><i>Partners:</i> Steering Group, Community.</p> <p><i>Champion:</i> Steering Group (lead person - David Nappin).</p> <p><i>Priority:</i> Low.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>After placing a request for help in the Scene magazine, Exminster.net and on telegraph poles and the notice board at the Victory Hall, David Nappin arranged a community litter pick on Saturday 20th April 2013, meeting at the Deepway Centre. This was supported by Teignbridge District Council staff, who provided insurance, supplied all the equipment (tongs, gloves, vests and bags) and removed the substantial amount of litter collected during the two hours. 19 residents took part.</p> <p>A second litter pick took place on Saturday 19th October, when 28 residents took part, again collecting a substantial amount of litter.</p> <p>It has been agreed by everyone helping that this should become a regular spring and autumn event and the next one is planned for April 12th 2014.</p> <p>Despite our best efforts, the amount of litter in parts of the village seems to have increased in recent months and we are now looking into the possibility of purchasing a few sets of gear for volunteers to use in between the formal litter picks.</p>
COM18	<p><i>Issue:</i> Litter.</p> <p><i>How this might be dealt with:</i> Review the provision of litter bins, consider funding priorities and promote any solution</p> <p><i>Partners:</i> Teignbridge District Councillors.</p> <p><i>Champion:</i> District Councillors.</p> <p><i>Priority:</i> Medium.</p>

	<p><i>Action Taken:</i></p> <p>A review of the provision of litter bins was carried out after publication of the Community Plan. Costs were obtained for dual container bins to separate recyclable waste from non-recyclable, but the capacity is the same as the existing bins and the high cost of the equipment and installation is considered prohibitive.</p> <p>However, should any new site be identified for a conventional bin, the cost of purchase and ongoing emptying cost can be provided to the Parish Council for consideration. One option put forward is more frequent emptying of existing bins to prevent overflowing; the cleansing department monitors fill rates and has so far considered this unnecessary.</p>
COM19	<p><i>Issue:</i></p> <p>Dog Mess.</p> <p><i>How this might be dealt with:</i></p> <p>Review the provision of dog litter bins, consider funding priorities and promote solution.</p> <p><i>Partners:</i></p> <p>Teignbridge District Councillors and Dog Warden.</p> <p><i>Champion:</i></p> <p>District Councillors.</p> <p><i>Priority:</i></p> <p>Medium.</p> <hr/> <p><i>Action Taken:</i></p> <p>An extra dog bin location was identified on Reddaway Drive. Following agreement to accept the additional clearance cost by the Parish Council, an extra bin was purchased and installed, fully funded by Cllrs. Lake and Goodey from their Teignbridge District Council community fund.</p> <p>Should any new location be identified in the future, the same process can be followed. One area that may need consideration in due course is the public open space on the new Milbury Reach development currently under construction.</p>

LOCAL ENVIRONMENT - PUBLIC TOILETS

COM20	<p><i>Issue:</i> Publicising the existing public toilet at the Victory Hall.</p> <p><i>How this might be dealt with:</i> Parish Council to review the need for better signage, for the toilets to be open longer and opening hours to be widely publicised.</p> <p><i>Partners:</i> Parish Council.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> Medium.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>The toilet is now open for longer hours and there is additional signage. Mention of the facility has been made in the Scene magazine.</p>
COM21	<p><i>Issue:</i> The possibility of increasing public toilet provision could be explored.</p> <p><i>How this might be dealt with:</i> The Parish Council to review the need for additional public toilets at the Victory Hall and/or the Deepway Centre.</p> <p><i>Partners:</i> Parish Council, Deepway Centre Trust.</p> <p><i>Champion:</i> Parish Council.</p> <p><i>Priority:</i> Low.</p> <hr style="border-top: 1px dashed black;"/> <p><i>Action Taken:</i></p> <p>None taken.</p>

LOCAL ENVIRONMENT - COMMUNICATIONS

COM22

Issue:

Poor Broadband speeds are experienced by more than half of residents.

How this might be dealt with:

Promote priority for Exminster with Devon and Somerset Broadband Partnership.

Partners:

Parish Council, Steering Group.

Champion:

Steering Group.

Priority:

High.

Action Taken:

A number of Exminster residents had previously registered their interest in the introduction of fibre optic broadband into Exminster. This has now been installed in the northern end of the village and work continues on its installation in areas connected to the Kenton exchange.

LOCAL ENVIRONMENT - COMMUNITY EVENTS

COM23

Issue:

Some residents felt there should be more community events and activities.

How this might be dealt with:

Steering Group to explore opportunities with established groups and with individuals to encourage community events.

Partners:

Steering Group, Community.

Champion:

Steering Group.

Priority:

Medium.

Action Taken:

No action taken so far.