



# Exminster

# Community Plan 2012

## Questionnaire Results

April 2012

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Close, Matford Business Park, Exeter EX2 8PW**



# Exminster Community Plan 2012

## Background

In the summer of 2011 Exminster Parish Council decided to undertake a Community Plan and a Steering Group was formed from representatives of the Parish Council and members of the community.

As part of the project plan the Steering Group proposed to survey the whole community through a questionnaire to be delivered to every household in early 2012.

The Steering Group approached Devon County Council for assistance with developing the questionnaire, processing the completed forms and consolidating the results. The quote provided by Devon County Council was accepted by Exminster, however in the intervening period completing the process became a resourcing issue at the County Council and the Community Council of Devon agreed to take over the contract and provide support to the Steering Group.

Questionnaires were distributed in February 2012 and collected again in March 2012. The questionnaires allowed for up to 6 people in each household to respond individually. 941 completed questionnaires representing the views of 1796 individuals were delivered to the Community Council of Devon in April for data entry and consolidation.

This report details the results of the community questionnaires.

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# Exminster Community Plan 2012

This questionnaire has been completed by **1796** people.

The Steering Group wanted to be able to analyse the results according to where people live within the parish. The Steering Group divided the parish into 7 areas identified by the letters A – G. This table shows how many responses were received and the percentage of responses from each of the 7 areas.

A1) A



A2) B



A3) C



A4) D



A5) E



A6) F



A7) G



The remainder of this document is set out in the manner of the questionnaire and provides the number of responses to each question and the breakdown of those responses.

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## GENERAL

### Q1) Which gender are you?:

This is a single selection question.  
1769 people answered this question.

#### A1) Female

 955 (53.99%)

#### A2) Male

 814 (46.01%)

### Q2) Which age group do you belong to?

This is a single selection question.  
1782 people answered this question.

#### A1) 11-19

 171 (9.6%)

#### A2) 20-29

 109 (6.12%)

#### A3) 30-39

 250 (14.03%)

#### A4) 40-49

 333 (18.69%)

#### A5) 50-59

 266 (14.93%)

#### A6) 60-69

 313 (17.56%)

#### A7) 70-79

 222 (12.46%)

#### A8) 80-89

 101 (5.67%)

#### A9) 90+

 17 (0.95%)

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### Q3) How long have you lived in the Parish?

This is a single selection question. 1775 people answered this question.

#### A1) Less than 5 years



#### A2) 6-10 years



#### A3) 11-20 years



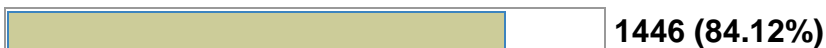
#### A4) More than 20 years



### Q4) Would you recommend Exminster to family and friends as a place to live and why?

This is a single selection question. 1719 people answered this question.

#### A1) Yes



#### A2) No



#### A3) No opinion



## LEISURE ACTIVITIES

### Q5) Exminster has a number of sports facilities; which of the following do you use regularly (at least once a month)?

This is a multiple selection question. 627 people answered this question.

#### A1) Deepway Green Skate Park



#### A2) Exminster Golf Club



#### A3) St Martins Amateur Football Club



#### A4) Westbank Centre



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**Q6) Exminster has a number of indoor leisure facilities; which of the following do you use regularly (at least once a month)?**

This is a multiple selection question. 636 people answered this question.

**A1) Deepway Centre**



**A2) Community Primary School**



**A3) Methodist Church Hall**



**A4) Victory Hall**



**A5) Westbank Centre**



**Q7) Exminster has the following outdoor leisure facilities within the parish boundaries; which of the following do you use regularly (at least once a month)?**

This is a multiple selection question. 1366 people answered this question.

**A1) Allotments**



**A2) Cycling**



**A3) Deepway/Spurfield Green**



**A4) Footpaths across the Parish**



**A5) Green space in Crockwells Meadow**



**A6) Green landscaping within village**



**A7) RSPB Exe Estuary**



**A8) Seating around the village**



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**Q8) Would you rent an allotment should one become available?**

This is a single selection question. 1705 people answered this question.

**A1) Yes****A2) No****A3) Already rent an allotment****A4) No opinion****Q9) Residents have asked for more or better facilities to be available. Which of the following would you use?**

This is a multiple selection question. 1649 people answered this question.

**A1) Community workshops e.g. sewing, cooking, car maintenance****A2) Indoor swimming pool****A3) Outdoor swimming pool****A4) Purpose built indoor sports centre****A5) Purpose built outdoor sports centre with all weather facilities****A6) Tennis courts****A7) Cricket pitch and pavilion****A8) Other (please specify)****A9) No opinion**

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**Q10) Young people have asked for more or better facilities to be available. Which of the following would you or your children use?**

This is a multiple selection question.  
1408 people answered this question.

**A1) Better park equipment at Deepway**

 473 (33.59%)


**A2) Better park equipment at Gissons**

 209 (14.84%)

**A3) Cooking classes**

 159 (11.29%)

**A4) Facilities for bands to play, singing groups to practice**

 263 (18.68%)

**A5) Health advice and drop-in centre**

 309 (21.95%)

**A6) Large youth centre that can manage all age groups**

 324 (23.01%)

**A7) More youth club evenings**

 195 (13.85%)

**A8) Improved skate park**

 213 (15.13%)

**A9) Separate play and activity areas for different age groups**

 372 (26.42%)

**A10) Other (please specify)**

 46 (3.27%)

**A11) No Opinion**

 484 (34.38%)

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## SHOPS

### Q11) In addition to the present shops and Post Office, what other shops would you use if they were available?

This is a multiple selection question.  
1618 people answered this question.

#### A1) Community shop (selling local produce and wares)



#### A2) Bank



#### A3) Baker



#### A4) Butcher



#### A5) Delicatessen



#### A6) Greengrocer



#### A7) Launderette



#### A8) Sweet shop



#### A9) Take away



#### A10) Other (please specify)



### Q12) Where would you like any additional shops to be located?

This is a freetext question. The responses were extracted separately by the Exminster Community Plan Steering Group.

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## HIGHWAYS & TRANSPORT

### Q13) How often do you use the Stagecoach number two bus service?

This is a single selection question.  
1736 people answered this question.

#### A1) Daily



#### A2) Weekly



#### A3) Occasionally



#### A4) Never



### Q14) Do you think that the bus service in Exminster is generally...?

This is a single selection question.  
1717 people answered this question.

#### A1) Good



#### A2) Reasonable



#### A3) Poor (please state why)



#### A4) No opinion



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### Q15) Which of the following improvements do you think need to be made to the bus service in Exminster?

This is a multiple selection question. 1519 people answered this question.

#### A1) No improvements needed

356 (23.44%)

#### A2) Frequency

207 (13.63%)

#### A3) Time of buses

154 (10.14%)

#### A4) Reliability

366 (24.09%)

#### A5) Affordability

619 (40.75%)

#### A6) Comfort

44 (2.9%)

#### A7) Bus shelters at all stops

277 (18.24%)

#### A8) Real time information at stops

425 (27.98%)

#### A9) Routes and connections

362 (23.83%)

#### A10) Other (please specify)

58 (3.82%)

### Q16) If there was an Exminster train station, how often would you use the train service?

This is a single selection question. 1739 people answered this question.

#### A1) Daily

137 (7.88%)

#### A2) Weekly

333 (19.15%)

#### A3) Occasionally

992 (57.04%)

#### A4) Never

277 (15.93%)

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**Q17) What would you primarily use the train service for?**

This is a single selection question. 851 people answered this question. (See note on page 24)

**A1) Commuting****A2) Shopping****A3) Medical visits****A4) Social/Leisure activities****A5) Link to wider travel****A6) Other (please specify)****Roads and parking****Q18) Do you experience issues entering or leaving the village by road?**

This is a single selection question. 1682 people answered this question.

**A1) Yes (please give details)****A2) No****A3) No opinion****Q19) Are the current traffic calming measures in Exminster village appropriate?**

This is a single selection question. 1700 people answered this question.

**A1) Yes****A2) No (please give details)****A3) No opinion**

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**Q20) Which areas of the village do you consider to be traffic danger spots?**

This is a freetext question. The responses were extracted separately by the Exminster Community Plan Steering Group.

**Q21) Do you encounter any problems with parking in the Parish?**

This is a single selection question. 1671 people answered this question.

**A1) Yes (please give details)**

644 (38.54%)

**A2) No**

827 (49.49%)

**A3) No opinion**

201 (12.03%)

**Q22) Would you use additional cycle paths within Exminster Parish?**

This is a single selection question. 1704 people answered this question.

**A1) Yes (please give details)**

720 (42.25%)

**A2) No**

653 (38.32%)

**A3) No opinion**

332 (19.48%)

**CHILDCARE AND SCHOOLS****Q23) Would you use a nursery facility located in Exminster village which provided year round childcare for children aged 0-3 years?**

This is a single selection question. 1592 people answered this question.

**A1) Yes**

201 (12.63%)

**A2) No**

821 (51.57%)

**A3) No opinion**

570 (35.8%)

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**Q24) Should there be a dedicated building in Exminster village for Exminster Pre-school which provides term time childcare and education?**

This is a single selection question. 1614 people answered this question.

**A1) Yes**



**A2) No**



**A3) No opinion**



**Q25) Do you agree that Exminster Community Primary School is important to the community?**

This is a single selection question. 1727 people answered this question.

**A1) Strongly agree**



**A2) Agree**



**A3) Disagree**



**A4) Strongly disagree**



**A5) No opinion**



**Q26) Would you support an effort by governors to relocate Exminster Community Primary School to a purpose built site?**

This is a single selection question. 1678 people answered this question.

**A1) Yes**



**A2) No**



**A3) No opinion**



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**Q27) Would you prefer Exminster Community Primary School be located centrally rather than on the outskirts of Exminster?**

This is a single selection question.  
1683 people answered this question.

**A1) Yes**



**A2) No**



**A3) No opinion**



**HOUSING**

**Q28) Thinking about Exminster village, which is already expanding by 300 homes over the next six years due to the Milbury Farm development (104 of which will be affordable housing), which of the following statements do you most agree with?**

This is a single selection question.  
1754 people answered this question.

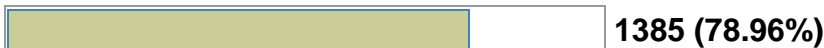
**A1) More housing is needed (please specify)**



**A2) Additional affordable housing is needed**



**A3) No more development is needed**



**A4) No opinion**



**Q29) Do you think of Exminster as part of Teignbridge District or Exeter?**

This is a single selection question.  
1755 people answered this question.

**A1) Teignbridge District**



**A2) Exeter**



**A3) No opinion**



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### Q30) Do you want to maintain an undeveloped 'buffer zone' between Exminster village and Exeter?

This is a single selection question.  
1738 people answered this question.

#### A1) Yes



#### A2) No



#### A3) No opinion



## ENVIRONMENT

### Q31) Do you think that dog mess is a problem in the village and if so, what should be done about it?

This is a multiple selection question.  
1739 people answered this question.

#### A1) Not a problem



#### A2) Enforce bylaws and fines



#### A3) Name and shame



#### A4) More dog waste bins (please specify locations)



#### A5) Other (please specify)



#### A6) No opinion



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### Q32) If it would benefit Exminster residents, do you believe that renewable energy initiatives should be developed within the Parish?

This is a single selection question. 1682 people answered this question.

#### A1) Yes (please specify)

815 (48.45%)

#### A2) No

249 (14.8%)

#### A3) No opinion

618 (36.74%)

## COMMUNITY SERVICES

### Q33) Do you use any of these health services in the village or elsewhere?

This is a multiple selection question. 1759 people answered this question.

#### A1) Doctor-Exminster

1543 (87.72%)

#### A2) Doctor-Elsewhere

303 (17.23%)

#### A3) Nurse-Exminster

1218 (69.24%)

#### A4) Nurse-Elsewhere

204 (11.6%)

#### A5) Dentist-Exminster

438 (24.9%)

#### A6) Dentist-Elsewhere

1092 (62.08%)

### Q34) How would you like to see health services in the village improved?

This is a multiple selection question. 1652 people answered this question.

#### A1) Quicker access

614 (37.17%)

#### A2) More flexible opening times

706 (42.74%)

#### A3) Other (please specify)

104 (6.3%)

#### A4) No opinion

568 (34.38%)

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## Library

**Q35) At present Devon County Council provides a library van outside the Victory Hall on alternate Mondays and Saturdays. Would you use any of the following extended Library services?**

This is a multiple selection question.  
1621 people answered this question.

### A1) Increased times for DCC van



### A2) Community library



### A3) Internet cafe



### A4) Photocopying facility



### A5) No opinion



## Litter bins

**Q36) Would you like to see more litter bins in the village?**

This is a single selection question.  
1716 people answered this question.

### A1) Yes (please specify)



### A2) No



### A3) No opinion



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## Public toilets

### Q37) Would you like better provision of public toilets in the village?

This is a single selection question.  
1723 people answered this question.

#### A1) Yes (please specify)

524 (30.41%)

#### A2) No

480 (27.86%)

#### A3) No opinion

719 (41.73%)

## COMMUNICATIONS

### Q38) Do you have any reception problems with the following at home?

This is a multiple selection question.  
1500 people answered this question.

#### A1) Mobile phone signal

595 (39.67%)

#### A2) Broadband internet speed

859 (57.27%)

#### A3) Digital TV (including set top box)

195 (13%)

#### A4) Satellite television

65 (4.33%)

#### A5) Other (please specify)

71 (4.73%)

#### A6) No opinion

401 (26.73%)

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## POLICING

### Q39) Were you aware that there are Neighbourhood Watch schemes operating in the Parish?

This is a single selection question.  
1744 people answered this question.

#### A1) Yes

 1265 (72.53%)

#### A2) No

 479 (27.47%)

### Q40) Do any of the following concern you within the Parish?

This is a multiple selection question.  
1633 people answered this question.

#### A1) Burglary

 265 (16.23%)

#### A2) Vandalism

 557 (34.11%)

#### A3) Antisocial behaviour

 589 (36.07%)

#### A4) Personal safety

 81 (4.96%)

#### A5) Speeding traffic

 947 (57.99%)

#### A6) Lack of police presence

 717 (43.91%)

#### A7) Other (please specify)

 67 (4.1%)

#### A8) No opinion

 249 (15.25%)

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## COMMUNITY EVENTS

### Q41) Would you like to see more events in the village for the whole community?

This is a single selection question.  
1666 people answered this question.

#### A1) Yes (please specify)

#### A2) No

#### A3) No opinion

### Q42) How do you find out about events or meetings in the village?

This is a multiple selection question.  
1694 people answered this question.

#### A1) Scene

#### A2) West of the Exe

#### A3) Exminster.net

#### A4) Notice board at the Victory Hall

#### A5) Telegraph poles in the village

#### A6) Word of mouth

#### A7) Other (please specify)

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## INFRASTRUCTURE

### Q43) Which of the following services would you use if improved/developed?

This is a multiple selection question.  
1419 people answered this question.

#### A1) Nursery facility



#### A2) Pre-school



#### A3) Community Primary School



#### A4) Doctors Surgery



#### A5) Library



#### A6) New, much larger Community Hall



#### A7) Community Hub (drop-in-centre, youth club etc)



#### A8) Deepway Green Skate Park



#### A9) Play areas



#### A10) Outdoor sports facilities



#### A11) Indoor sports facilities



#### A12) Business premises



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## PARISH COUNCIL

**Q44) There are a number of ways of approaching the Parish Council, for example by telephone, email and by going along to Parish Council meetings. Would it be helpful to you if a member of staff was available in a Parish Office for a couple of hours a week?**

This is a single selection question.  
1699 people answered this question.

### A1) Yes



### A2) No



### A3) No opinion



## FUNDING

**Q45) If suggestions raised by this Questionnaire require money for projects where should this money come from?**

This is a multiple selection question.  
1607 people answered this question.

### A1) Private contributors



### A2) Parish Council tax increase



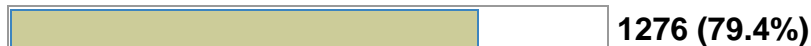
### A3) Fund raising



### A4) Sponsorship



### A5) Grants



### A6) Other (please specify)



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**Q46) If you were guaranteed that the money would be spent on local projects by the Parish Council, how much extra would you be willing to pay on your Council Tax per month?**

This is a single selection question.  
1579 people answered this question.

**A1) Nil**

 **660 (41.8%)**

**A2) £1 - £3**

 **619 (39.2%)**

**A3) £4 - £5**

 **233 (14.76%)**

**A4) Greater than £5**

 **67 (4.24%)**

**FURTHER COMMENTS**

**Q47) If you have any further comments or suggestions relating to the plan please write them below**

This is a freetext question. The responses were extracted separately by the Exminster Community Plan Steering Group.

**Re Question 17:**

Although some 1481 respondents to Question 16 indicated that they would use a train service the report only records 851 answers to Question 17 What would you primarily use the train service for?. Unfortunately a large number of respondents did not follow the instructions in the question and instead of selecting one option they ticked a number of the boxes. The way the database was established it was not possible to record these multiple answers and as a result these responses are not included in the recorded data.

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The Community Council of Devon would like to take this opportunity to congratulate Exminster on achieving a very high response rate to the questionnaire (over 60% of households) and to offer further support with analyzing the data and drafting the Community Plan if required.

The Community Council is also offering a service to support the development of Neighbourhood Plans, which may be seen as a natural progression for some communities following the development of a Community Plan.

Please contact Lesley Smith [Lesley@devonrcc.org.uk](mailto:Lesley@devonrcc.org.uk) or Greg Davies [greg@devonrcc.org.uk](mailto:greg@devonrcc.org.uk) or telephone 01392 248919 to discuss any future requirements.

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